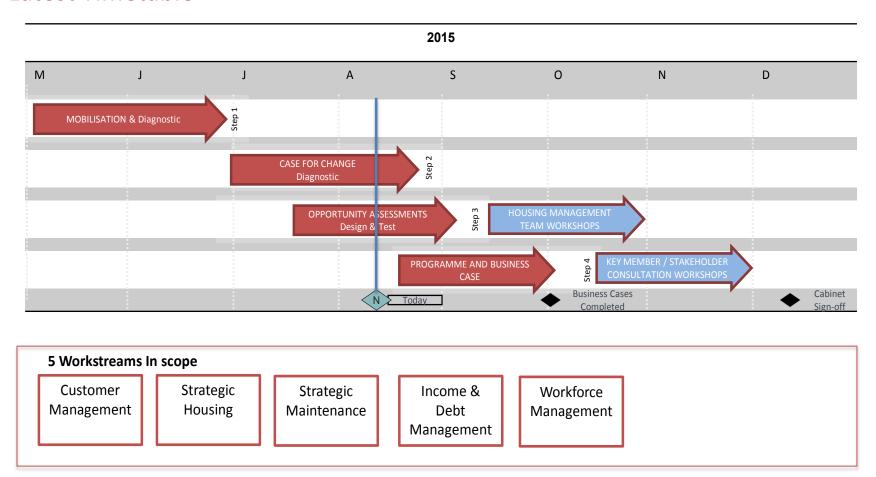
Appendix 1

Latest Timetable



Approach & Timescales

Step 1 - Scope

- Hold one-to-one meetings with Project Sponsors
- Support Project Managers and engaging stakeholders
- Prepare workshop materials through research and analysis of existing and benchmark data
- Facilitate workshops and support programme governance requirements

Step 2 – Baseline/Diagnostic

- Desk based research and benchmarking of data
- Hold interviews with key stakeholders
- Facilitate workshops with key stakeholders

Step 3 – Outline Business Cases (OBC)

- Development of OBCs including identification, assessment, financial quantification and prioritisation of key opportunities agreed as part of the case for change
- Stakeholder and management team workshops

Step 4 – Transformation Full Business Case (FBC)

- Develop a Full Business Case
- Develop a Programme Plan that will underpin the Housing Service Transformation for the next 12-18 months
- Stakeholder and management team workshops

Anticipated completion date

28th August 2015

COMPLETE

28th August 2015

NEAR COMPLETION

11th September 2015

NEAR COMPLETION

5th October 2015

SOON TO START

Key Findings: The List of 10 OBC's for Assessment

	Customer Management	Strategic Maintenance	Strategic Housing	Income & Debt Management	Workforce Management
Telephone & Customer View	✓	~	v	v	
Digital & Customer Engagement	v	✓	v	v	
DLO End to End Process Redesign	v	~		v	v
Debt Management				v	
Commercial Income & New Business				v	
Prevention Service			v		
Procurement & Supply Chain		~			
Lifecycle asset management		✓			
ICT, Information, Data & Process Refresh	v	~	v	v	v
Productivity, Capacity & Skills Development	V	~	V	V	~
Ambition 2020/ Growth Commission considerations		V	Strategy & Analytics Support Housing +	Commercial Trading Entity	Delivery options for Commercial Entity / Services
Inflight Projects (Potential impact upon Housing Transformation Programme)			Homelessness Strategy Housing Strategy Local Lettings Agency Private Sector Housing Welfare Benefit Reform Shared Ownership	Single view of debt Nudge	